

# TULE RIVER TRIBAL COUNCIL TULE RIVER INDIAN RESERVATION

### **REQUEST FOR BIDS**

**FOR** 

#### VOIP Class V Softswitch and Hardware

FOR THE

#### TULE RIVER TRIBAL COUNCIL

PROPOSALS DUE: Friday, May 23, 2014

SUBMIT TO:

Lewis Christman, Telecom Justice Center VOIP Tule River Tribal Council PO Box 589 Porterville, Ca. 93258

ATTN: Any overnight or 2 day deliveries can be sent to:

Lewis Christman, Telecom Justice Center VOIP Tule River Tribal Council 340 N. Reservation Rd. Porterville, Ca. 93257

Sealed Bids mailed to the PO Box address, hand delivered or delivered by courier will not be opened if they are received after the bid opening time.

NOTE: ONE (1) ORIGINAL AND SIX (6) COPIES OF THE BID (NO FAXED OR

EMAILED SUBMISSIONS) IS DUE BY FRIDAY, May 23<sup>rd</sup>, 2014 NO LATER

THAN 2:00 PM.

### TULE RIVER TRIBAL COUNCIL REQUEST FOR BIDS

For

#### **VOIP Class V, Softswitch and Hardware**

The Tule River Indian Tribe (Tribe) is requesting proposals from a qualified switch manufacturer for the design and implementation of a Class 5 IP telephony and voicemail softswitch, necessary gateways, related switch software, technical support and training. The Tule River Telecommunications Department is responsible for providing telecommunications and data support for the Tule River Indian Reservation community residents and business entities of the Tule River Tribe located on the Tule River Indian Reservation. The Tribe has installed a passive optical network (Calix GPON), that reaches every home and business on the Reservation. Currently services are provided by the local carrier using a digital pair gain cabinet supported by fiber from the nearest town of Porterville. The Tribe has numerous workgroups located throughout the community, with dedicated fiber counts to each facility. The existing fiber network will be the backbone for the VoIP network that will expand to accommodate every Tribal Administration program and facility within the boundaries of the Reservation.

#### I. PROJECT DESCRIPTION

This project is to provide Voice over Internet Protocol technologies, to include hardware and applicable software, client stations, technical support, feature programming that will be hosted by the Tribe. Hardware and supporting peripherals will be installed in the Tribe's established Central Office to host VoIP services to the Tule River Justice Center with capability of serving all business and residential subscribers on the Tule River Indian Reservation. The Tule River Tribe is not looking for an off-site hosted solution.

#### II. SCOPE OF WORK

It is the Tule River Tribe's intent to enter into an Agreement with the selected firm for a Voice over Internet Protocol (VoIP) class 5 softswitch platform to integrate with the existing Calix Networks PON electronic equipment to serve the Tule River Justice Center. The softswitch must be capable of hosted services and seamless full Ethernet interconnection with the current ILEC, capable of SIP, H.248 and GR303 technologies. The successful bidder will provide network hardware and software that will accommodate the Tule River Justice Center and integration of Tule River Tribal Administration's operation entities and residential subscribers. The following options are required for an integrated VoIP softswitch for the Tule River Justice Center and additional tribal facilities:

- Provides all business and residential phone services
- Seamless integration with current access equipment to phone lines
- User interface for managing phone services
- Call management services
- Centralized phone management
- Automated call distribution
- Mobile and desktop client support
- Capability to 4 digit dial between locations (without incurring long distance charges)
- Capability of voice gateway
- Call pickup groups

- DID/DOD trunking
- Self-management features that allow subscribers to manage phone services
- The system must provide fully featured call control services to include multiple levels of call forwarding, call holding, and programmability for separate account codes for long distance calling on all phones.
- Voicemail and Unified Messaging features to accommodate employees at the Justice Center with capability for additional workgroups until full integration of programs are complete.
- System shall have the capability to support SIP based protocol phones
- VoIP system shall be the manufacturer's most recent release at the time of installation
- Network based system administration portal

Tule River Tribal Council is seeking qualified bids for services and construction to include:

LOCATION	NETWORK PERIPHERAL	TOTAL UNITS
Tule River Telecommunications Facility	VoIP Softswitch, Class 5	1
Tule River Justice Center	Adtran 1238P or similar	4
Tule River Justice Center	MM Fiber Patch Panel	2

LOCATION	IP PHONES	TOTAL UNITS
Tule River Justice Center	Standard Feature VoIP	70
Tule River Justice Center	Enhanced Standard Attendant	7
Tule River Justice Center	Enhanced Feature VoIP	3
Tule River Justice Center	VoIP Conference	9

- A. Engineered logical network diagram and design for VoIP network deployment by a VoIP Data Network Engineer or Network Engineer/Consultant with Converged VOIP/Data expertise, registered to work within the State of California.
- B. Contractor is responsible for the installation and provisioning of softswitch and telephones within the designated areas according to logical network diagram in conformance to the minimum requirements as set forth in applicable protocols and standards for VoIP and network cabling and wiring.
- C. IP set phones will have two 10/100/1000BaseT Ethernet connection ports
- D. Contractor is to assemble all equipment in conformance with manufacturer's and engineers specifications and requirements.

The contractor shall be responsible for furnishing all materials and labor to complete the project, and shall coordinate network test and turn up dates and times with the Tule River Tribal Council or their designated representative.

#### III. SITE RECONNAISSANCE

Bidders will not be required to conduct a site reconnaissance. Please see attached Location Map (Attachment No. 1)

#### IV. SCHEDULE/TIMELINE

Time is of the essence. After award of a contract, the contractor will have 120 calendar days after issue of a Notice to Proceed to complete the project.

#### V. SUBMISSION REQUIREMENTS

The following must be submitted in response to this proposal.

- A. Statement of the proposed scope of work and bidders understanding of project.
- B. Lump Sum price for materials and labor for completing the installation, including site work, provision of materials, labor and delivery charges.
- C. Project Schedule/Timeline.
- D. Previous experience over the last ten (10) years with Network design, network administration, Voice over internet protocols, session initiated protocols, passive optical network topologies and protocols, LAN/WAN network hardware installation and maintenance. Also please note any prior projects where you have experience working with Tribes, if applicable.
- E. Anticipated key project personnel and their related experience.
- F. Proposal will include detailed specifications of hardware and list of features.

Submission package must be limited to not more than ten (10) pages, including all items listed above.

Submit the proposal in a format that can be signed by the Tribe as an acceptance of the proposal. Tribe to provide an agreement to complete the work. A Notice to Proceed will be issued upon approval of the agreement by the Tule River Tribal Council.

Please include the following tribally required clause in the proposal:

"SOVEREIGN IMMUNITY: Nothing herein is intended to convey any rights to individuals or entities that are not parties to this Agreement. Further, nothing herein shall be construed to waive the Tribe's sovereign immunity from unconsented suit against any claims by third parties."

#### INDIAN AND OTHER FEDERAL PREFERENCE APPLICABLE

All Tule River Tribal Council's RFBs are subject to Section 7(b) of the Indian Self Determination & Education Act (25 USC 450e(b)) which provides to the greatest extent feasible, preference and opportunities be given to American Indians and American Indian owned business enterprises and OMB Circular A-102 (45 C.F.R Part 92.36(e)) requiring Tule River Tribal Council to take all necessary affirmative steps to assure minority firms, women's business enterprises and labor surplus area firms are used when possible. For Indian Preference to be applied to American Indian owned and controlled businesses, proof of American Indian business ownership with more than 50% control must be submitted with the proposal.

#### INDIAN EMPLOYMENT OF SUBCONTRACTS - INDIAN PREFERENCE

Pursuant to Section 7(b) of the Indian Self-Determination and Assistance Act, as amended, to the greatest extent feasible, this RFB and any subcontracts awarded shall require Indian preferences

and opportunities for training and employment in connection with the administration of such contract/subcontracts.

In addition, preference in the award of subcontracts shall be given to Indian organizations and to Indian-owned economic enterprises. Pursuant to Section 7(c) of the Indian Self-Determination and Assistance Act, as amended, the tribal employment or contract preference laws adopted by such Tribe shall govern with respect to the administration of the contract or portions of the contract.

#### WAIVER OF SALES TAX

The Tule River Indian Tribe is a Sovereign Nation and is not subject to State of California or Federal Sales or Excise taxes for materials or goods delivered to the Reservation.

#### VI. BONDING

Bid Bonds are required for all projects exceeding \$25,000 in total aggregate cost and shall be in an amount equal to ten (10) percent of the bid price.

Performance and payment bonds with penalty amounts equal to 100% of the amount of the contract are required by law when the bid exceeds \$100,000. Proof of corporate status must be furnished to, and be satisfactory to, the Tribe.

Bonding companies must be registered to do business with the State of California.

Bonds are to be made payable to the Tribe. Corporate sureties offered for bonds furnished with this contract must be original documents and must appear on the list contained in the Department of Treasury Circular 570, entitled "Companies Holding Certificates of Authority as Acceptable Sureties on Federal Bonds and Acceptable Reinsuring Companies,"

#### VII. SUSPENSION AND DEBARMENT

The Contractor certifies that it is not suspended or debarred under federal law and regulations or any other state's laws and regulations. (Attachment No. 2)

#### VIII. SELECTION CRITERIA

In order of importance:

- A. Presentation/Clarity/Understanding of Project
- B. Pricing
- C. Schedule/Timeline
- D. Experience
- E. Key personnel and References
- F. Indian Owned, if applicable

Bids will be opened immediately after time for receipt of Bids in the main reception area of the Tule River Administration Building.

#### IX. DOCUMENTATION

Failure to provide sufficient information for the evaluation criteria will result in being deemed unresponsive. We reserve the right to verify the validity of all information provided.

TO AID COMPANIES IN THEIR RESPONSE TO THIS REQUEST, THE FOLLOWING ITEMS ARE ATTACHED:

Attachment No. 1 Location Map

Attachment No. 2 Suspension and Debarment Certificate

#### X. SUBMISSION SCHEDULE

ONE (1) ORIGINAL AND SIX (6) COPIES OF THE BID (NO FAXED OR EMAILED SUBMISSIONS) IS DUE BY FRIDAY, MAY 23<sup>rd</sup>, 2014 NO LATER THAN 2:00 PM.

To:

Lewis Christman, Telecom Justice Center VOIP Tule River Tribal Council PO Box 589 Porterville, Ca. 93258

ATTN: Any overnight or 2 day deliveries can be sent to:

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Please submit all questions regarding this RFB to Lewis Christman at <a href="mailto:lewis.christman@tulerivertribe-nsn.gov">lewis.christman@tulerivertribe-nsn.gov</a> no later than May 21<sup>st</sup>, 2014.

# ATTACHMENT NO. 1 LOCATION MAP



# ATTACHMENT NO. 2 SUSPENSION AND DEBARMENT CERTIFICATE



## TULE RIVER TRIBAL COUNCIL TULE RIVER INDIAN RESERVATION

## TULE RIVER TRIBAL COUNCIL CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS

The prospective participant certifies to the best of its knowledge and belief that it and its principals:

- 1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
- 2. Have not within a three year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain. or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- 3. Are not presently indicted for or otherwise criminally or civilly charged by a government entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (2) of this certification; and
- 4. Have not within a three year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

I understand that a false statement on this certification may be grounds for rejection of this proposal or termination of the award. In addition, under 18 U.S.C. Sec. 1001, a false statement may result in a fine of up to \$10,000 or imprisonment for up to 5 years, or both.

Name of Firm Submitting Bid		
Signature and Title of Authorized Official	Date	
I am unable to certify to the above statements. Attached is my explanation.		
Prime or Subcontractor's Name:		
Telephone Number:		

Submit to: